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09/01/2011

JESS MARTINETTI PO BX 148 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



JOANNE MESCHERY PO BOX 146 CALPINE, CA 96124

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



WILLIAM NORBURY PO BOX 40 CALPINE, CA 96124

## Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



LISA SHAFFER 38782 HWY 49 CALPINE, CA 96124

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



KARIN JANET BUTLER PO BOX 70 CALPINE, CA 96124

Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd

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RACHEL CONDON PO BOX 143 CALPINE, CA 96124

#### Dear Postal Service Customer:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



**COLLEEN DOTTA** 

PO BOX 253 CALPINE, CA 96124

## Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



DON HARVEY PO BOX 47 CALPINE, CA 96124

## Dear Postal Service Customer:

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



KATHLEEN SMITH PO BOX 201 CALPINE, CA 96124

### Dear Postal Service Customer:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



KATHIBERTAGNOLLI PO BOX 61 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



JOHN MCDONALD PO BOX 240 CALPINE, CA 96124

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



PENNY HOLLAND PO BOX 23 CALPINE, CA 96124

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd

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KATHRYN KELLEY PO BOX 225 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



TIM BUTLER PO BOX 87 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



DOLLY CHAPMAN PO BOX 91 CALPINE, CA 96124

Dear Postal Service Customer:

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



MARY JO KNUTH 198 MEADOW RANCH RD CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



JANET DRUMMOND PO BOX 37 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



JEAN ARMSTRONG PO BOX 265 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
more information.

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



JUDITH BRADLEY PO BOX 63 CALPINE, CA 96124

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Sincerely.

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd

Peni My Know



WILLIAM COPREN PO BOX 95 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd Las Vegas, NV, 89199-9998



ANNE FALLIT PO BOX 117 CALPINE, CA 96124

### Dear Postal Service Customer:

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



DOLLY CHAPMAN PO BOX 91 CALPINE, CA 96124

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



MIKE & KATHY FRESCHI PO BOX 65 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd

Teni My Know



SALLI WISE PO BOX 283 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



LANDI KENDALL 100 DIRT ROAD CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



LYNN STEWART PO BOX 55 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



LAVERNE DEVITA PO BOX 155 / PO BOX 74 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



LINDA SIGLAR PO BOX 145 CALPINE, CA 96124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

RENEE BROWN Manager, Post Office Operations

Teni My Lan

1001 Sunset Rd



KIMI ALTE PO BOX 16 CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



CHRISTINE LINDSBERG 100 CALPINE AVENUE CALPINE, CA 96124

Dear Postal Service Customer:

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In response to your letter:

 You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Sattley Post Office should be pursued, a formal proposal will be posted in the Sierraville Post Office, Clio Post Office and Sattley Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



VIRGINIA CANAVERO PO BOX 115 CALPINE, CA 96124

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



BILL & JOANNE NUNES PO BOX 118 CALPINE, CA 96124

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Sattley Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



KAREN JOHNSON PO BOX 52 CALPINE, CA 96124

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



ART FRANCO PO BOX 13 CALPINE, CA 96124

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Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



KEN & PAT SPOSITO 220 MEADOW RANCH RD CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



CINDY NOBLE **BOX 210** CALPINE, CA 96124

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Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd

Page 22-88



August 30, 2011

Sierra County Board of Supervisors Attn: Lee Adams & Bill Nunes P O Drawer D Downieville CA 95936-0398

As you may be aware, the Postal Service has begun reviewing some of its brick-and-mortar Post Offices, Stations and Branches, under a centralized initiative. This review is necessary in order for the Postal Service to match today's activity and usage, as well as mail volume, workload and customer access to postal retail outlets.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations. The Postal Service is in a dire financial situation. In the past five years:

- Mail volume has declined by 43.1 billion pieces.
- Customer visits have declined by 200 million.
- Retail transactions have declined by \$2 billion.

Today, the Postal Service has expanded access to nearly 70,000 alternate locations – where customers shop and do business – grocery stores, pharmacies, banks, Office Depot, Costco, etc. Customers can access this information at uspseverywhere.com. By consolidating operations, expanding access to postal products and services, and creating community options, the Postal Service is adapting to meet the evolving needs of its customers during changing times.

Community meetings have been or will be held in locations where studies are being conducted to give customers the opportunity to offer their input, prior to a final decision, and the Postal Service will make every possible attempt to minimize the impact for customers of changes to Post Office locations. The final determination will be posted at the post office, when received.

If you have further comments or concerns, please do not hesitate to contact me at 702-361-9204. Thank you for the opportunity to address this matter with you.

Sincerely,

Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Lotto Kindpotent

Page 22-89



August 30, 2011

North West Great Basin Association P O Box 556 Cedarville CA 96104

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Sincerely,

Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Latta Kirkpatuck



John Heavin P O Box 2156 Portola CA 96122

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Sincerely,

Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Nevada-Sierra District

Indto Kindgeting





Ken & Debbie McMaster P O Box 1143 Graeagle CA 96103

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Sincerely,

Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Lotte Kindpatrick

Sandi Kendall 100 Dirt Road Sattley CA 96124

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Sincerely,

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Manager, Consumer & Industry Contact

Dolly B Chapman P O Box 91 Calpine CA 96124

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Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Kretto Kinfpotreck



Janet Drummond P O Box 37 Calpine CA 96124

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Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Loretto Kirtyatish

Paula Crowder P O Box 21 Calpine CA 96124

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Sincerely,

Loretta Kirkpatrick

Manager, Consumer & Industry Contact

Lotto Kirpentra

Docket 1380842 - 96124 Item Nbr. 23 Page Nbr. 1

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SATTLEY Post Office on 04/18/2011. Additionally, during the survey period, questionnaires were available at the SATTLEY Post Office to walk-in retail customers.

#### 1. Number of Questionnaires

| Total Questionnaires distributed | 183 |
|----------------------------------|-----|
| Favorable to proposal            | 2   |
| Unfavorable to proposal          | 25  |
| Expressing no opinion            | 16  |
| Total questionnaires received    | 43  |
|                                  |     |

#### Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

2. Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable): 3.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Concern (UnFavorable): 5.

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

7. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

No Concern

Response:

Docket: 1380842 - 96124 Item Nbr. 23 Page Nbr. 3

2.

Concern (our avorable).

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Page 1 of 1
Page 24-A

## **Community Meeting Roster**

| Postal Service Respresentive (Names and Titles): | Date: 0             | /05/2011 |
|--|---------------------|----------|
| Virginia Butler, Officer in Charge               | Time                | 6 p.m.   |
| Renee Brown, Manager Post Office Operations/A    |                     |          |
| Total Number of Customers Present:               | Sattely Post Office |          |

This document may become a part of the official record that will be available for public viewing.

| Name             | Mailing Address (optional) | Zip Code | Phone Number  |
|------------------|----------------------------|----------|---------------|
| Van Madden       | POBEX236                   | 96124    | 530-9941-1050 |
| Bill Nunes       | PO Box 118                 | 96124    | 530-994-322   |
| John RicHin      | 6.)                        | 96124    | 530994.9940   |
| James Johns      | POBYZYL                    | 96126    | 994-3615      |
| near Onummun     | 2 Po 37                    | 96124    | 994-3649      |
| Jessica + Danika | PO-274                     | 96/24    | 994-1023      |
| JIM LOUAX        | AO. 84                     | 96124    | 994-3551      |
| PAT Premo        | BD. BOX 172                | 96124    | 994-9937      |
| Denvis Smith     | 1' ~~                      | 96124    | 994-103/      |
| An Bem           | 225                        | PoBox224 | 9943030       |
| Som Adams        | 152                        | 96124    | 9943129       |
| Jour Ele         | POBOX24                    | 96124    | 994-3600      |
| WA Her P         | Bex 25                     | 96124    |               |
| Nancy HADINGT    | 11                         | 96124    |               |
| Jennifer Kenned  | Box 67 +54                 | 96124    |               |

# **Community Meeting Roster**

Page 24-B

| Postal Service Respresentive (Names and Titles): |                                | Date: 05 | 05/2011 |
|--|--------------------------------|----------|---------|
| Virginia Butler, Officer in Charge               |                                | Time     | ė.,     |
| Renee Brown, Manager Post Office Operations/A    |                                | line     | 6 p.m   |
|  |                                |          |         |
| 25 W 1 1 1 1 2 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1     |                                |          |         |
| Total Number of Customers Present:               | Place: the Sattely Post Office |          |         |

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| Name             | Mailing Address (optional) | Zip Code | Phone Number    |
|------------------|----------------------------|----------|-----------------|
| John C. Mitchell | 12. Mountaintieu           | 96124    | 730-994-3532    |
| Janie Maddo      | POBOX12423                 | 96124    | (530) 994-1056  |
| ORMOND (Roce)    | R PDBOX 21                 | 96/21    | 530,994,3610    |
| V. CANAVEYO      | PO 115                     | 96121    | 994-3847        |
| Tomasean Holland | 101 Meadow Ranch           | 96124    | 994-3589        |
| LindaSiglar      | Bax 145                    | 96124    | 994-1073        |
| Kimi alter       | B0216                      | 96124    | 994-1048        |
| Vancy Rosew      | M BOX 251                  | 96124    | 994-1007        |
| FUSSEIC FOSSON   | 100 BOX 251                | 96124    | 994-1007        |
| Christine Hudber | Box 83                     | 96124    | 994-3323        |
| Donnas alles     | 233                        | 94124    | 530-9143290     |
| WELLEAN DUST     | BOX23T                     | 92/24    | 530-9943290     |
| JOHN MARINEH!    |                            | 96124    | (775) 8/13-7379 |
| PATRICK BLIDE    | P.082 Calpine CA           | 96124    | 530-448-9552    |
| Jim BUTLER       | Po Box 87                  | 96124    | 530)974-3547    |
| WAMUT            | P.O. BOX (17               | 94124    | 994 3525        |
| WANUA            | P.O.BOX (17                | 94124    | 994 3525        |

# **Community Meeting Roster**

| Quan | ) U. | _0 |
|------|------|----|
| Page | 2 T  |    |

| Postal Service Respresentive (Names and Titles): | Date: 05/05/2011 |                                |
|--|------------------|--------------------------------|
| Virginia Butler, Officer In Charge               | Time_ 6 p.m      |                                |
| Renee Brown, Manager Post Office Operations/A    |                  |                                |
| Total Number of Customers Present:               | Office           | Place: the Sattely Post Office |

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| , Name             | Mailing Address (optional) | Zip Code | Phone Number  |
|--------------------|----------------------------|----------|---------------|
| NICK VOORNEES      | 30603 Hwy89                | 96124    | 513-309-6359  |
| FredGriffin        | P.O. Box 126               | 96124    | 530-994-3528  |
| GRACE GRAFI        | P.O.Box 126                | 96124    | 530-994-3528  |
| LouisSionard       | P.O.Box 17                 | 96124    | 530994 3571   |
| STEVE BUSE         | BOX 44                     | 94124    | 530 994 3594  |
| KATHY FRESCHI      | BOX 65                     | 96124    | 530-994-378   |
| WELLSON FRESCHI    | Bax 65                     | 96124    | 530-494-3788  |
| Moren Johnson      | BAX 52                     | 96124    | 530 994-3544  |
| DeAnna Miller      | Bux 52                     | 96124    | 530 994-3544  |
| nanty Reynolds     | Bry 26                     | 94124    | 530-994-330C  |
| JUDY LAWAENK       | = BOX243                   | 94124    | 530-994-3066  |
| Delly Backerpua    | Br 91                      | 96124    | 530 994 372 9 |
| Lynn STEWART       | - Box 55                   | 96124    | 530-994-1031  |
| Anne Tallat        | Box 117                    | 96124    | 530 994 3525  |
| Christine Renterio | Boy 62                     | 96/2H    | 530-994-1067  |

# Page 25-D

# **Community Meeting Roster**

| Postal Service Respresentive (Names and Titles): |                                | Date: 05/ | 05/2011       |
|--|--------------------------------|-----------|---------------|
| Virginia Butler, Officer in Charge               |                                |           |               |
| Renee Brown, Manager Post Office Operations/A    |                                | Time      | <u>в р.т.</u> |
|  |                                |           |               |
|  |                                |           |               |
| Total Number of Customers Present:               | Place: the Sattely Post Office |           |               |

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| Name              | Mailing Address (optional) | Zip Code | Phone Number   |
|-------------------|----------------------------|----------|----------------|
| Laura Grande      | PO BOX 21                  | 91       | 530-994-360    |
| 1. "Watabar       | d11 1125                   | 16/24    |                |
| Brug Troedson     | 7.013.143                  | 96124    | 530 994 3930   |
| Joanne Moschay    | PO.BOX 146                 | 96124    | 530 994 - 3038 |
| Bosina Norte D    | POB 7                      | 96124    | 530 994-3929   |
| JANET BUTLER      | P.O BOX 70                 | 96124    | 994-3543       |
| TIM BUTLER        | " 87                       | //       | 994-3547       |
| baurench. Delita  | POBOX 74,155               | a6124    | 530.448-9092   |
| Enclinda De Vita. | PUBUX 74                   | 96124    | 930-448-6150   |
| Gudy Braden       | P.O.Box 63                 | 96124    | 530 994-3714   |
| MIKE FORSCHI      | P.O. Box 65                | 96124    | 530 994-322    |
| DMMaster          | Bx 223                     | 96124    | 994-1050       |
| JOHANNA OLSE      | W POB 206                  | 96124    | 994-3579       |
| Beverly Mitchell  | POB 9                      | 96124    | 530994-3532    |
| (al Dadwell       | P.O. 165                   | 96.124   | 5302492911     |

# **Community Meeting Roster**

| Page | 2 | 4 | E |
|------|---|---|---|
|      |   |   |   |

| Postal Service Respresentive (Names and Titles): |                                 | Date: 05/ | 05/2011 |
|--|---------------------------------|-----------|---------|
| Virginia Butler, Officer in Charge               |                                 | Time      | e n m   |
| Renee Brown, Manager Post Office Operations/A    |                                 | I HING    | 6 p.m.  |
|  |                                 |           |         |
| 40 Complete Company                              |                                 |           |         |
| Total Number of Customers Present:               | Place: _the Sattety Post Office |           |         |

This document may become a part of the official record that will be available for public viewing.

| Name            | Malling Address (optional) | Zip Code | Phone Number  |
|-----------------|----------------------------|----------|---------------|
| ERN Hiebner     | POBOX 349                  | 96125    | 530-862-100   |
| resorievoorhees | Po. 30×12                  | 96134    | 5133096369    |
| wek r Pan Scin  | 36/M. Vien                 | 96124    | 153012777261  |
| told rounge     | P.980x 91                  | 96124    | 530-994-3729  |
| payle Maules    | POBOX343                   | 96125    | (530)862-0317 |
| TOPAN SAMCHESA  | es POBOX205                | 96118    | (530)994-39   |
| Jianne Fink (   | POBOXIAS                   | 96125    | 530 862-1708  |
| an Buch         | Box 8                      | 94118    | 53099343      |
| eal fan Orumma  | no Box 37                  | 96/24    | 994-3649      |
| endra Hutchings | Box 85                     | 96124    | 530-414-3397  |
| Sapras (        | P.V Bix 95                 | 96124    | (534) 994.337 |
| Caller N N      | to Box 253                 | 96134    | 994536        |
| atheyn Chase    | Box 66                     | 96124    | 994-3594      |
| ally DioBruckno | Box 232                    | 96124    | 994-1099      |
| in behave       | Box 52                     | 96124    | 994-3544      |

Postal Service Respresentive (Names and Titles):

# **Community Meeting Roster**

| 0.   | - |    |   |
|------|---|----|---|
| rage | 2 | 4- | - |

| Postal Service Respresentive (Names and Titles):                                 |                                    |                                  | Date: 05/05/2011 |
|--|------------------------------------|----------------------------------|------------------|
| Virginia Butler, Officer in Charge Renee Brown, Manager Post Office Operations/A |                                    | •                                | Time6 p.r        |
|  |                                    | •                                |                  |
| Total Number of Customers Prese  | nt 5                               | Place: _the Sattety Pos          | st Office        |
| This document may become a par<br>Names of Customers Present:                    | t of the official record that will | be available for public viewing. |                  |
| Name Name  | Mailing Address (optional)         | Zip Code                         | Phone Number     |
| Haily Bradley 3  | No Mail SA                         | 95124                            | T None Wanted    |
|  |                                    | 96124                            |                  |
| MASTIS GREENWARD PIETE SCHMIDT   | Boy 11                             |                                  |                  |
| PISTA SCHMUDT  | 1307 11                            | 96124                            |                  |
| T-P  |                                    | 96118                            |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  | 200123           |
|  | <del></del>                        |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |
|  |                                    |                                  |                  |

#### Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### Postal Concerns

- Concern (UnFavorable):
  - Customers were concerned about vandalism of their mail box.

Response:

- Concern (UnFavorable):
- Customers were concerned about the mailboxes being damaged by snowplows

#### Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Concern (UnFavorable):

Customers were concerned about mail security

#### Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

\* Customers were concerned about a change of address

#### Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

#### Nonpostal Concerns

- Concern (UnFavorable):
- You were concerned about having to travel to another post office for service

#### Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about senior citizens

#### Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers were concerned about senior citizens

#### Response

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers were concerned about growth in the community

#### Response

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern (UnFavorable):

5. You were concerned about having to travel to another post office for service

Response:

Docket: 1380842 - 96124 Item Nbr: 25 Page Nbr: 2

You expressed a concern about naving to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.



#### 03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Low mail volume.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Sattely Post Office on 05/05/2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

Teru My Know



Page 27-A

September 1, 2011

Postal Customer, Sattley Post Office

Subject:

Petition

This letter is in response to the petition received to keep the Sattley Post Office.

As you are aware, the Postal Service has begun reviewing some of its brick-and-mortar Post Offices, Stations and Branches, under a centralized initiative. This review is necessary in order for the Postal Service to match today's activity and usage, as well as mail volume, workload and customer access to postal retail outlets.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operation. The Postal Service is in a dire financial situation. In the past 5 years:

- . Mail volume has declined by 43.1 billion pieces.
- . Customer visits have declined by 200 million.
- . Retail transactions have declined by \$2 billion.

Today, the Postal Service has expanded access to nearly 70,000 alternate locations – where our customers shop and do business - grocery stores, pharmacies, banks, Office Depot, Costco, (list all access points). Customers can access this information at <a href="mailto:uspseverywhere.com">uspseverywhere.com</a>. By consolidating operations, expanding access to postal products and services, and creating community options, the Postal Service is adapting to meet the evolving needs of its customers during changing times.

A community meeting was held to give customers the opportunity to offer their input prior to a final decision and the Postal Service will make every possible attempt to minimize the impact for customers of changes to Post Office locations.

The final determination of the study to close the Sattley Post Office will be posted at the post office upon receipt. I can be contacted at 702-361-9204 if needed.

Thank you for the opportunity to address this matter with you.

Loretta Kirkpatrick

Manager Consumer & Industry

cc: Renee Brown, A/Manager Post Office Operations

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WE DON'T WANT TO LOOSE OUR POST OFFICE

| Please sign below if you wish to join our community in the effort to stop th | ne closure of our Post Office |
|--|-------------------------------|
| Name   | PO BOX FO                     |
| LISA Brent Tuggle  | 160                           |
| Ken & Paty Sports  | 44                            |
| BARBINSA BAZHN   | 178                           |
| MIKE & KATHY FRESCHI   | 65                            |
| Valerie Maher  | 84                            |
| James Laniax   |                               |
| YIL BRUCKNER   | 232                           |
| SALLY BRUCKNER   | 232                           |
| James Conder   | 32                            |
| Danie & Or mond Cranda   | 21                            |
| Joanne Meschery  | 176                           |
| AMBER+ Grea Pronto   | 177                           |
| ART FRANCO   | Bay 13                        |
| Real & fanet Drummond  | 37                            |
| Jessica, Danika & Sarah Drummo   | nd 274                        |
| John Mc Donald   | 240                           |
| Lynn Stewar  | 55                            |
| Denns Smith  | 55                            |
| The Driscoll   | 25/2                          |
| APRIL WANDO; BRUAN SETTIMENTO  | 301                           |
| DOUBAJ, ALLISON + WILLIAM DUB  | 4 235                         |
| - Judy Fradery   | 63                            |
| Paire smidley  | W                             |
| Tim RAG  | 123                           |
| BOBERT REVGEBRINK  | 14                            |
| Kimi Alter<br>Linda Siglar   | 16                            |
| ~ 199  | , L2                          |



# WE DON'T WANT TO LOOSE OUR POST OFFICE

Page 270

| stop the closure of our Post Office. |
|--------------------------------------|
| POB 225                              |
| Bx 87                                |
| Bex 17                               |
| Box 42                               |
| Box 201                              |
| But 91                               |
| Box 91                               |
| BW 142                               |
| B4 114                               |
| 74                                   |
| P.013 14-3                           |
| box 41                               |
| BOX 176                              |
| BOX 234                              |
| Box 202                              |
| 72                                   |
| 62                                   |
| POB 85                               |
| ,                                    |
|                                      |
|                                      |
|                                      |
|                                      |
|                                      |



| A. Office                     |  |                |                           |         |                   |
|-------------------------------|--|----------------|---------------------------|---------|-------------------|
| Name: SATTL                   |  |                | State: CA                 | Zip Cod | e: 96124          |
| Area: WESTE Congressional Dis |  | District:      | NEVADA-SIERRA PF          | С       |                   |
| EAS Grade:                    | 11   | County:        | SIERRA<br>Finance Number: | 057044  |                   |
| Post Office:                  |  |                |                           |         |                   |
| Post Office:                  | Classified Station                               |                | Classified Branch         |         | PO                |
| This form is a place          | e holder for number 28. There was no Congression | nal inquiry    |                           |         |                   |
| Prepared by:                  | LORETTA KIRKPATRICK                              |                | D                         | ate:    | 09/01/2011        |
| Title:                        | NEVADA-SIERRA PFC Post Office Review Coo         | rdinator       |                           | ate.    | 09/01/2011        |
| Tele No:                      | (702) 361-9204                                   | asaret ATIS TO | F                         | ax No:  | (702)<br>361-9213 |

Docket: 1380842 - 96124 Item Nbr: 29 Page Nbr: 1

#### **Proposal Checklist**

### Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? 11 Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter users. Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Section II Effect on the Community Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? NO Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Section III Effect on Employees Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell

whether the reassignments are voluntary.

| Section IV                     | Economic Savings  |  |  |
|--------------------------------|---|--|--|
| A one-time expense of \$       | A statement of annual savings includes a breakdown as follows:  Postmaster salary (EAS, Minimum, no COLA)  Fringe benefits 33.5%  Rental costs, excluding utilities  Total annual costs  Less estimated cost of replacement service  Total annual savings  will be/was incurred for installation of CBUs and parcel lockers.  Is postmaster salary based on the minimum salary without COLA?  Does postmaster salary reflect the current office evaluation? |  |  |
| Section V                      | Other Factors   |  |  |
|                                | The Postal Service has identified no other factors for consideration (if appropriate). List other factors as appropriate. Other factors when replacement service is a CPO.  |  |  |
| Section VI                     | Summary   |  |  |
|                                | The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.  |  |  |
| Section VII                    | Notices   |  |  |
|                                | Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.  |  |  |
| Checklist Completed By:        | the Kuppetins 9/1/2011  |  |  |
| Investigative Coordinator      | Date  |  |  |
| Reviewed and Certified By:     | the Kufgatoch 9/1/2011  |  |  |
| District PO Review Coordinator | Date  |  |  |



06/22/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the SATTLEY Post Office Docket No. 1380842

This is to advise you that on 06/29/2011, I will post for public comment a proposal to close the SATTLEY Post Office in SIERRA, Congressional District No. CA-04.

If you have any questions, please call LORETTA KIRKPATRICK District Review Coordinator at (702) 361-9204.

YUL MELONSON District Manager NEVADA-SIERRA PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/24/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of SATTLEY Proposal Docket No. 1380842 - 96124

Please post the enclosed proposal to close the SATTLEY Post Office in the lobby. The proposal must be posted in a prominent place from 06/29/2011 through close of business on 08/30/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (702) 361-9204.

LORETTA KIRKPATRICK Post Office Review Coordinator NEVADA-SIERRA PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record Item Nbr: 32 Page Nbr. 1

Date of Posting: 06/29/2011

Page 32

Date of Removal: 08/30/2011





INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SATTLEY, CA POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Sattley Post Office:

The Postal Service is considering the close of the Sattley Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Sattley Post Office . Clic Post Office and Sierraville Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK 1001 SUNSET RD LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998